

Position Description

Position Title:	First Nations Cultural Mentor Youth Outreach Project (YOP) Aboriginal and Torres Strait Islander Identified Position
Classification:	Stream B - Program Support

Purpose of the Role

headspace is an evidence-based early intervention mental health and wellbeing service for young people aged 12-25 years. The Youth Outreach Project (YOP) is connected to headspace Dubbo and is a holistic, culturally safe headspace outreach service model for young people living across rural and remote communities in Western NSW.

The role provides remotely located Aboriginal Youth Wellbeing Workers with non-clinical cultural support and ensures that the services provided by YOP are culturally informed, safe and responsive. The role also participates and assists in the care coordination of complex cases involving First Nations young people as required.

The role is based in our Dubbo office and supports workforce and service provision across the geographical footprint of Nyngan, Warren, Condobolin, Coonamble, Gulargambone, Bourke, Brewarrina, Lightning Ridge, Walgett and Collarenebri.

Key Relationships

The First Nations Cultural Mentor will work collaboratively with all remotely located staff in the Youth Outreach Project service area and will report to the YOP Program Manager. The position will also work closely with other members of the headspace Dubbo centre team to ensure connection and support of Youth Outreach services to the centre.

You will be required to establish and maintain effective and culturally sensitive working relationships with youth, their families, partner organisations and other relevant services and stakeholders across the targeted outreach communities.

Position Responsibilities

Responsibilities for this position include, but are not limited to:

- In conjunction with the YOP Program Manager, support the Aboriginal Youth Wellbeing Workers through any situations that may involve culturally sensitive issues and provide a pathway for escalation of matters of cultural importance.
- Maintain regular connection and communication (both face to face and virtual) with the remotely located Aboriginal Youth Wellbeing Workers to maintain connection to the headspace Centre.
- Provide non-clinical cultural support and debriefing to the Aboriginal Youth Wellbeing Workers as required.

- Participate the planning of care for complex cases involving Aboriginal and Torres Strait Islander young people and their families as requested by the YOP Clinical Lead and or YOP Program Manager.
- Work closely with the YOP Program Manager, Clinical Lead, Senior Community Engagement Officer and Aboriginal Youth Wellbeing Workers to ensure young people, families and carers are integrated and embedded into service planning and delivery to promote a culturally informed and led approach.
- Assist the YOP Program Manager and Clinical Lead with the implementation of the Cultural Safety Governance Framework.
- Participate in the continuous development of the Youth Outreach Project service delivery in each targeted community.
- Work with ACCO's, ACCHO's and external services in targeted communities to build effective relationships and referral pathways that are culturally appropriate.
- Treat young people and their families with respect and maintain a high level of confidentiality at all times.
- Contribute to a proactive and positive team culture.
- Travel to the YOP communities as required.

Other Duties

- Demonstrate and uphold our values at all times.
- Comply with the Work Health and Safety policies and procedures at all times.
- Undertake continuing professional development as required to ensure job skills remain current.
- Attend/participate in out-of-hours meetings and functions as required.
- Participate in staff activities and processes.
- Identify and participate in continuous quality improvement opportunities.
- Actively participate in annual performance planning and review activities.
- Maintain a working knowledge of all equipment used in the office.
- Other duties as directed from time to time.

Our Values

Staff are expected to demonstrate our **ICARE** values:

Integrity & Trust

Collaboration & Innovation

Achievement & Excellence

Respect & Empowerment

Empathy & Understanding

Special Job Requirements

1. **This is an Identified position.** Marathon Health considers that being Aboriginal or a Torres Strait Islander is a genuine occupational requirement for this position under s 42 of the *Discrimination Act 1991 (ACT)*/ s 14 of the *Anti-Discrimination Act 1977 (NSW)*. Confirmation of Aboriginal and/or Torres Strait Heritage may be required.
2. National Police Check with a satisfactory outcome and Working With Children Check clearance for paid work
3. Qualifications and professional registration as applicable to this role
4. Eligibility to work in Australia
5. Valid Australian Drivers Licence

Note:

This position description is not a duty statement; it is only intended to provide an outline of the key responsibilities of the position. Employees are expected to carry out any duties, within the scope of their ability, that are necessary to fulfil the position objectives.

It is expected that this position description will change over time due to the nature of Marathon Health activities. A flexible attitude to change is expected of staff. Any proposed changes will be discussed with you.

I, the undersigned, agree to be employed under the terms and conditions as detailed in this position description.

Signed _____

Date _____

Print Name _____

Selection Criteria

Essential

- Knowledge of issues impacting on Aboriginal and Torres Strait Islander people in remote communities.
- Knowledge of issues affecting young people particularly relating to health, education, employment and social and emotional wellbeing.
- Experience working with and supporting Aboriginal and Torres Strait Islander People and the provision of culturally safe services.
- Ability to work within a team environment and able to work independently.
- Experience and/or ability to engage and work collaboratively with a wide range of community stakeholders including Aboriginal Elders, families, ACCOs, ACCHOs, schools and community groups and organisations.
- Demonstrated experience and/or ability to engage and communicate effectively with young people aged 12-25 years and their families.
- Maintain a high degree of confidentiality that relates to the young people, families and service delivery.
- Valid Australian Driver's Licence and a willingness to travel across the ten Youth Outreach Project. A fleet car will be provided.

Desirable

- Experience in the Not for Profit and/or public health sector.
- Experience in Youth Services or other health related setting.