

# **Position Description**

Position Title:	Clinical Lead – Strong Minds
Classification:	Stream D - Direct Service Delivery, Band 3

## **Purpose of the Role**

The Clinical Lead is a senior clinical role within the Strong Minds program and will provide clinical leadership and oversight for the clinical operations of the Marathon Health Strong Minds program. The Clinical Lead will work closely with the Clinical Intake Lead, Team Lead and Portfolio Manager (Mental Health), Intake and Assessment Team and Mental Health Clinicians within the Strong Minds program to provide clinical expertise and management over the Clinical delivery of the Strong Minds program.

The position will also work closely with and support the Team Lead and Portfolio Manager Mental Health to develop/maintain the Clinical Governance and service improvement and development requirements of the Strong Minds program

## **Key Relationships**

The Clinical Lead is an employee of Marathon Health and reports to the Team Lead and Portfolio Manager Mental Health and will be required to maintain effective working relationships with key stakeholders (e.g. GPs, LHDs other organisations and other service providers); as well as employed staff or contracted providers; partner organisations or individuals who have an interest in mental health. The position will also liaise as necessary with Marathon Health's Clinical Governance and Risk Team, Marathon Health Board members and executive team.

#### **Position Responsibilities**

Responsibilities for this position include, but are not limited to:

- Provide clinical supervision, overseeing and support to Mental Health Clinicians and the Strong Minds Program.
- Coordinate, oversee and review clinical practice, case load monitoring of Mental Health Clinicians and Clinical practices within the Strong Minds Program.
- Provide the Team Lead and Portfolio Manager Mental Health with advice regarding the delivery of clinical services within Strong Minds.
- Provide clinical supervision and support to clinical and program staff as able according to APHRA guidelines and sound clinical governance requirements.
- Identify appropriate training to ensure staff can maintain professional registrations
- Provide clinical advice and support to General Practitioners, practice Nurses and MHNIP Nurses.
- Act as a leader and mentor to clinical staff
- Monitor the implementation of clinical governance protocols and adherence to Marathon Health clinical policies, procedures and National Mental Health Standards.
- Support program staff to identify gaps in services and educate key stakeholders regarding program eligibility and develop best practice guidelines for clinical staff working with clients.

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- Support program staff to ensure employed and contracted service providers meet the clinical governance requirements including record audits, consumer information, complaints policies, and consent.
- Continuously strive for quality improvement and innovation and develop, implement and evaluate
  continuous clinical quality improvement activities to improve the clinical service provision and
  outcomes for the Strong Minds service including development of policies, procedures and
  systems to ensure safe clinical practice.
- Promote and disseminate mental health services information to support integration and coordination of care between providers and to support access to mental health services for consumers, their families and for communities. Assist in the planning, developing and implementation of models of service provision within a commissioning framework.
- Support and provide recommendations in the planning, reporting assessment, data collection and review of activities to inform the development of Marathon Health's mental health programs.
   Provide reports and briefs as necessary to the Team Lead, Portfolio Manager Mental Health, Executive, Board and key stakeholders.
- Manage and respond to complaints; and third party requests for confidential information (e.g. subpoena's) in collaboration with the Quality Manager in line with Marathon Health and Strong Minds policies and procedures.
- Actively communicate, and share knowledge, with other Marathon Health team members to ensure quality services.
- Contribute to Marathon Health business plan and annual work plan; as well as Strong Minds clinicians work plans.
- Provide Clinical oversight of Strong Minds intake team and referral process during Clinical Intake Leads leave periods

### **Other Duties**

- Demonstrate and uphold our values at all times.
- Comply with the Work Health and Safety policies and procedures at all times.
- Undertake continuing professional development as required to ensure job skills remain current.
- Attend/participate in out-of-hours meetings and functions as required.
- Participate in staff activities and processes.
- Identify and participate in continuous quality improvement opportunities.
- Actively participate in annual performance planning and review activities.
- Maintain a working knowledge of all equipment used in the office.
- Other duties as directed from time to time.

## **Our Values**

Staff are expected to demonstrate our ICARE values:

Integrity & Trust

Collaboration & Innovation

Achievement & Excellence

Respect & Empowerment

**Empathy & Understanding** 

#### **Special Job Requirements**

- 1. National Police Check with a satisfactory outcome and Working With Children Check clearance for paid work
- 2. NDIS Worker Screening check, qualifications and professional registration as applicable to this role
- 3. Eligibility to work in Australia
- 4. Valid Australian Drivers Licence

#### Note:

This position description is not a duty statement; it is only intended to provide an outline of the key responsibilities of the position. Employees are expected to carry out any duties, within the scope of their ability, that are necessary to fulfil the position objectives.

It is expected that this position description will change over time due to the nature of Marathon Health activities. A flexible attitude to change is expected of staff. Any proposed changes will be discussed with you.

I, the undersigned, agree to be employed under the terms and conditions as detailed in this position description.

Signed	Date
Print Name	

#### **Selection Criteria**

#### **Essential**

- •Relevant tertiary qualifications and registration in Health Nursing, Psychology, Social Work or Occupational Therapy with recognised clinical mental health expertise and knowledge; and current registration with AHPRA or an equivalent professional bod
- •Experience (preferably 5 years +) in the provision of clinical service to people with mental health issues.
- •Experience working in a senior/leadership role in mental health.
- •Skills and competence at completing comprehensive mental health assessments, risk assessments, and working with best practise models of care.
- •Experience in developing policies, procedures and systems to guide best practice.
- •Capacity to work within multidisciplinary team and to communicate with a range of internal and external service providers
- •Demonstrated high level organisation and time management skills.
- •Experience providing clinical supervision in mental health

#### **Desirable**

- Demonstrated ability to implement clinical quality improvement and clinical governance.
- Knowledge of other services available in the local area, and of appropriate referral pathways.
- Demonstrated ability to undertake simple analysis of program data and develop service reports.